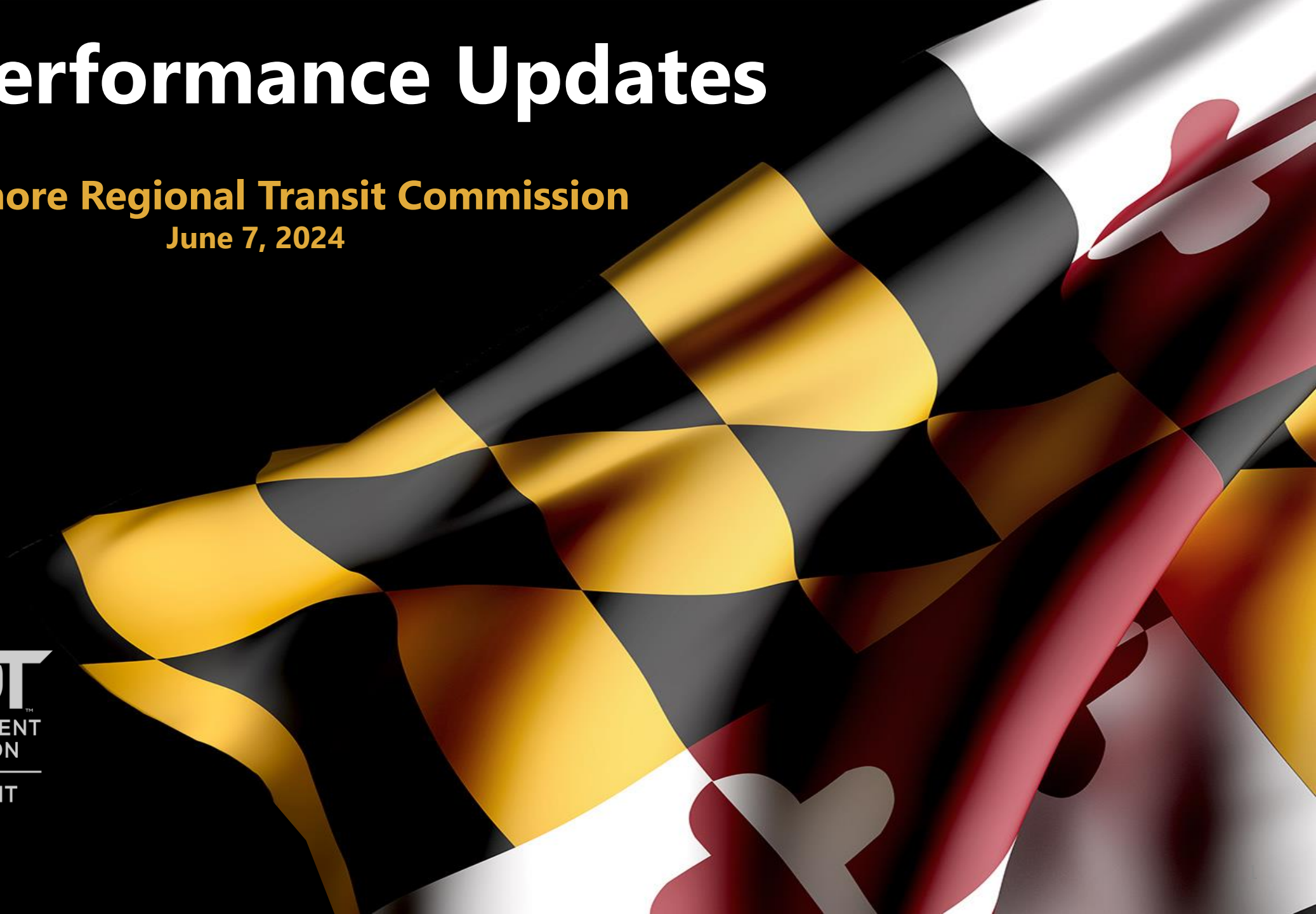
MTA Performance Updates

Baltimore Regional Transit Commission

June 7, 2024

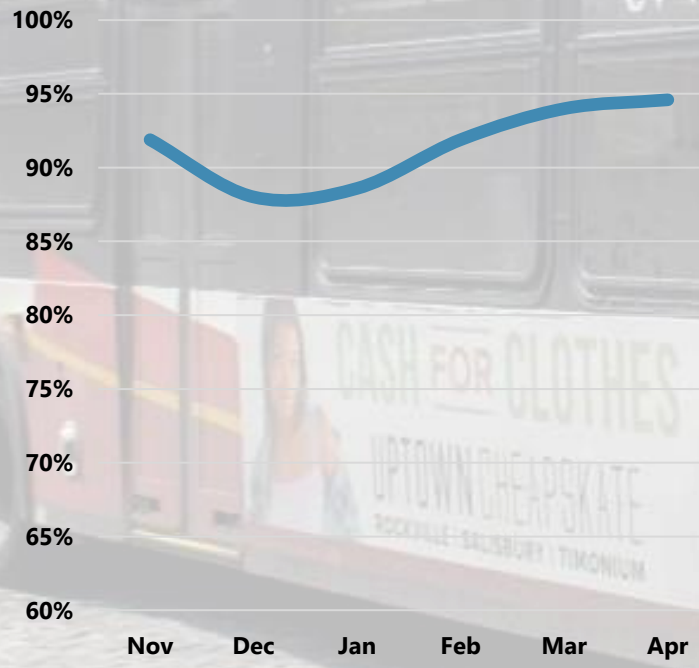


MARYLAND DEPARTMENT OF TRANSPORTATION

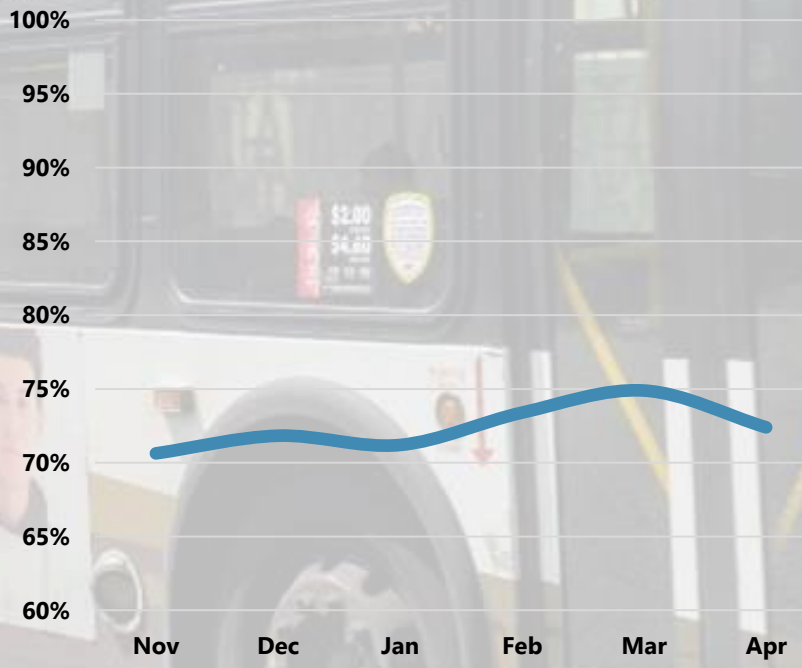
MARYLAND TRANSIT ADMINISTRATION

Core Bus

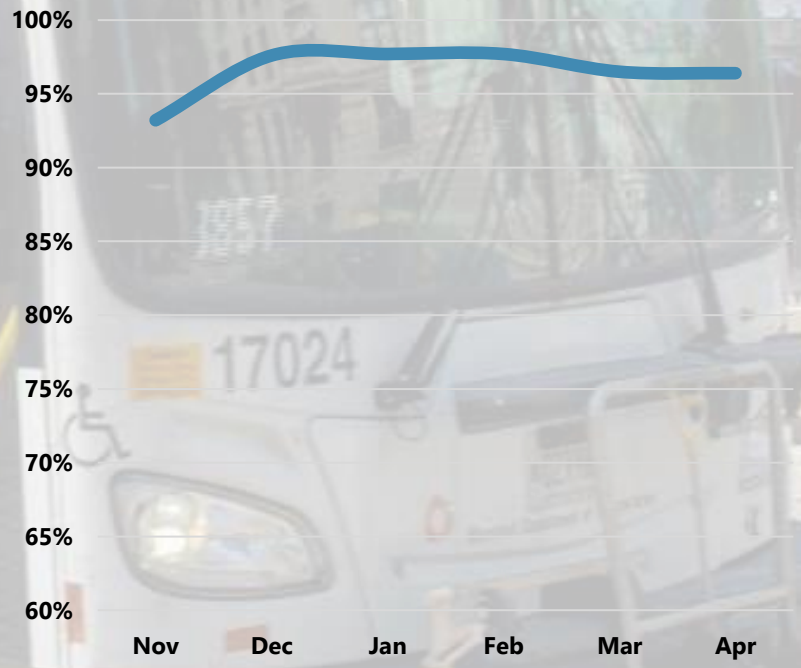
Service Delivery



On-Time Performance



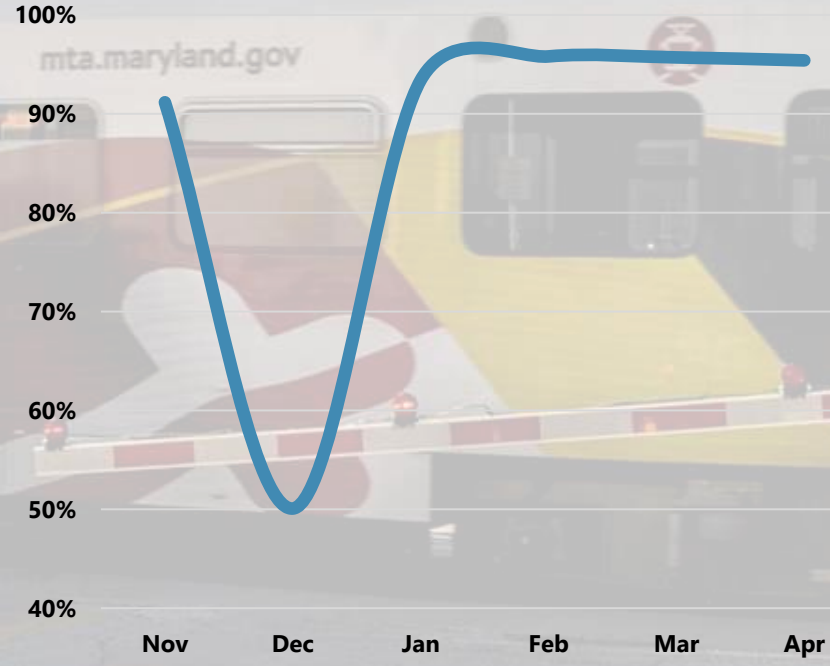
Real-Time Availability



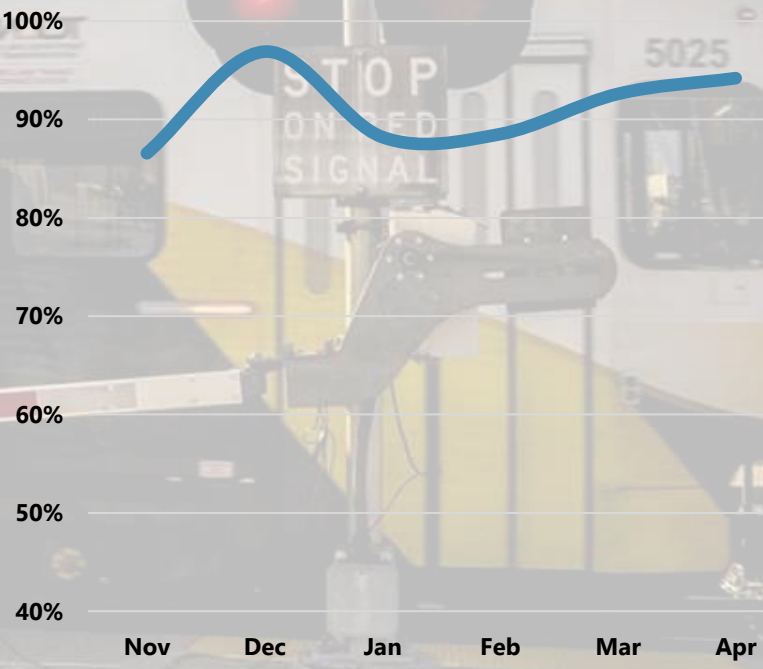
Light Rail

Service Delivery

On-Time Performance

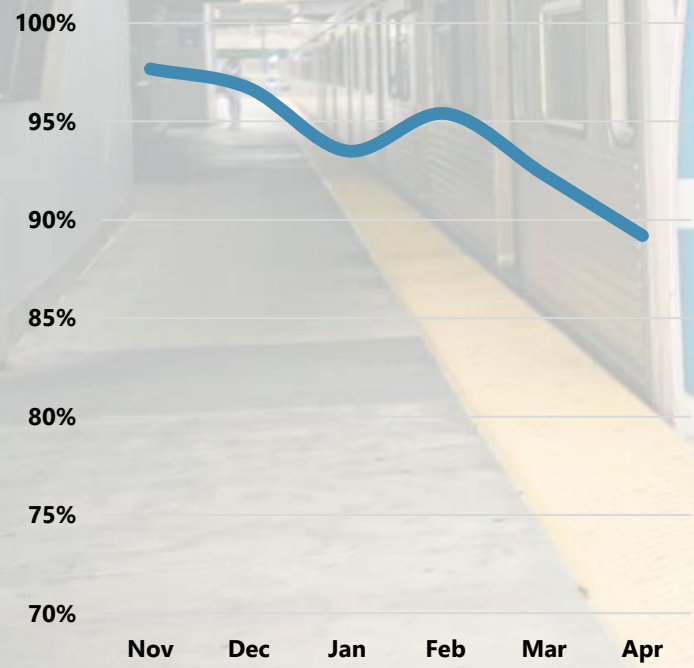


Real-Time Availability

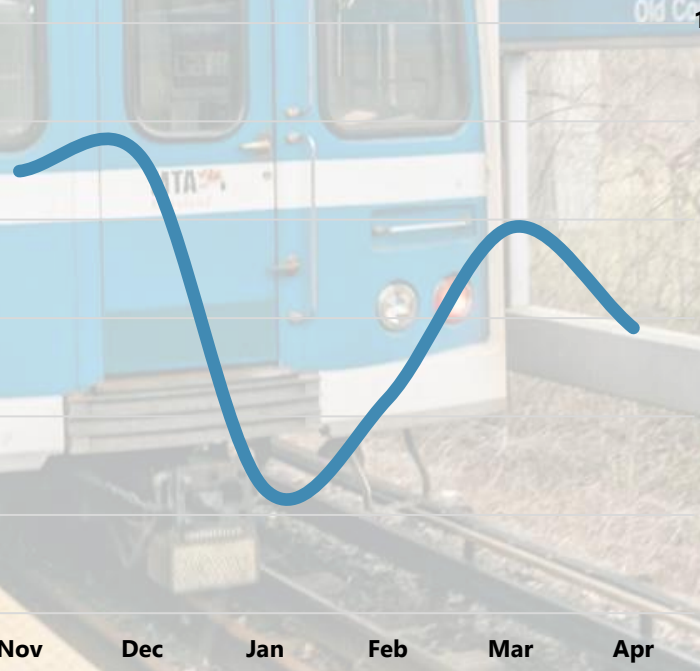


Metro

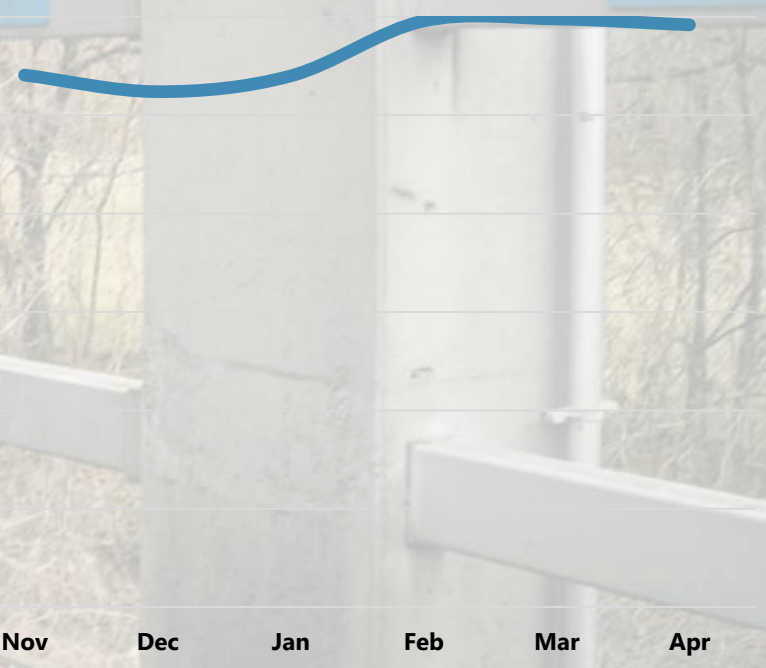
Service Delivery



On-Time Performance

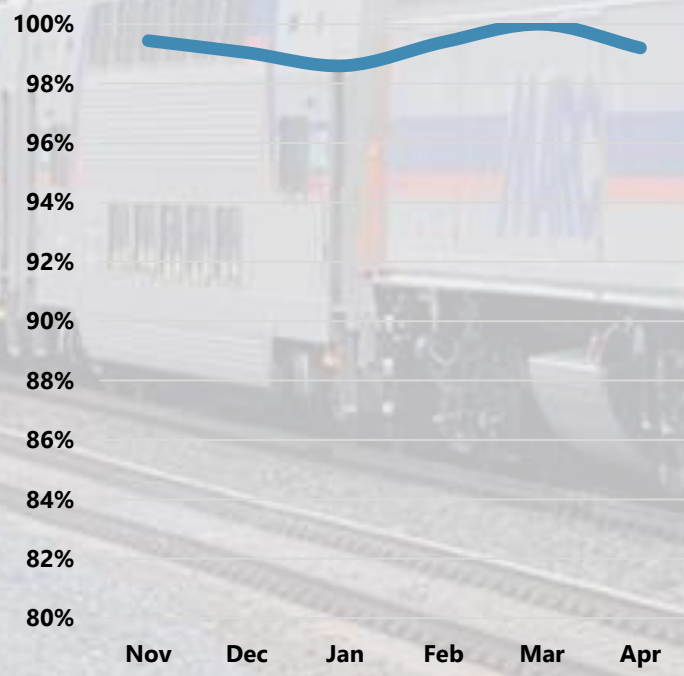


Real-Time Availability

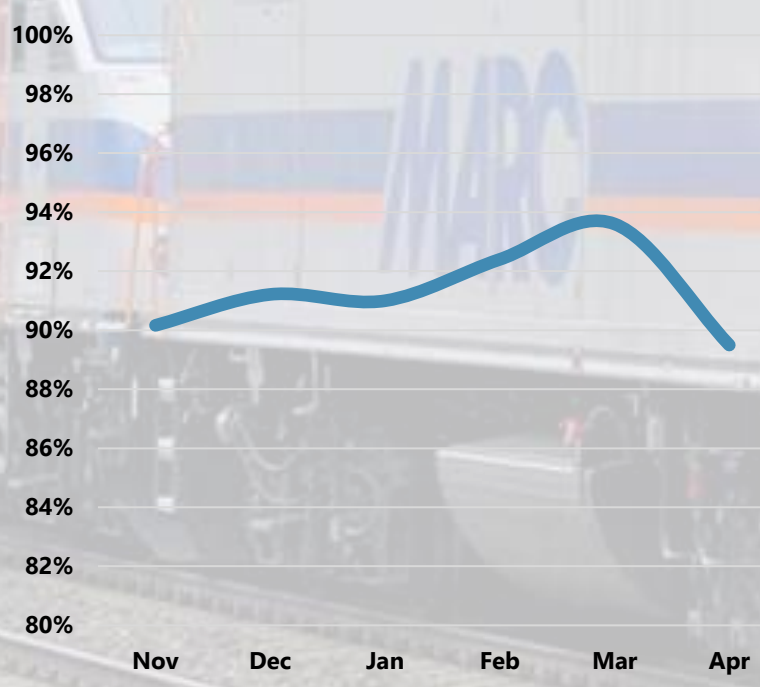


MARC

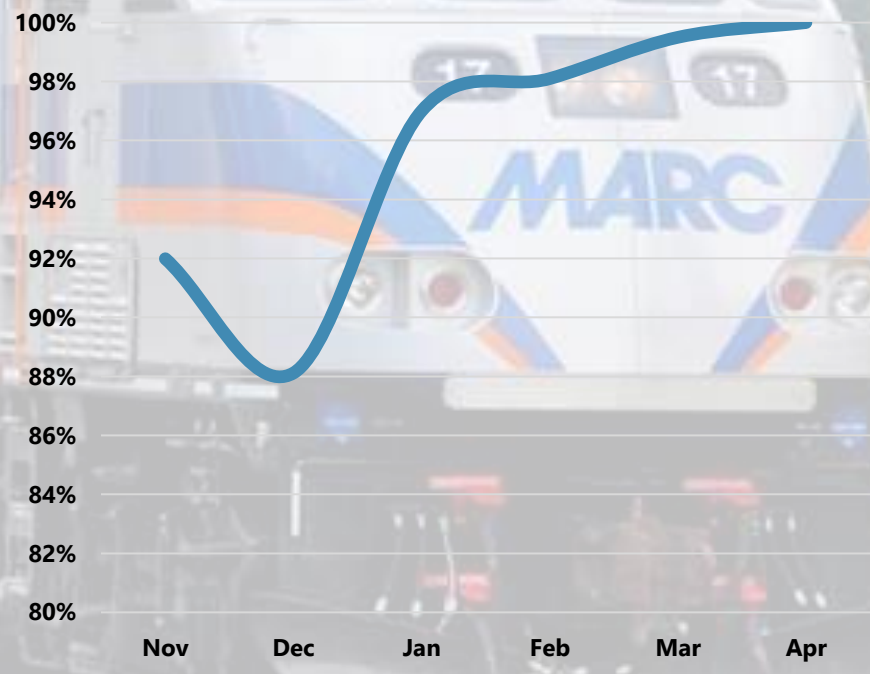
Service Delivery



On-Time Performance

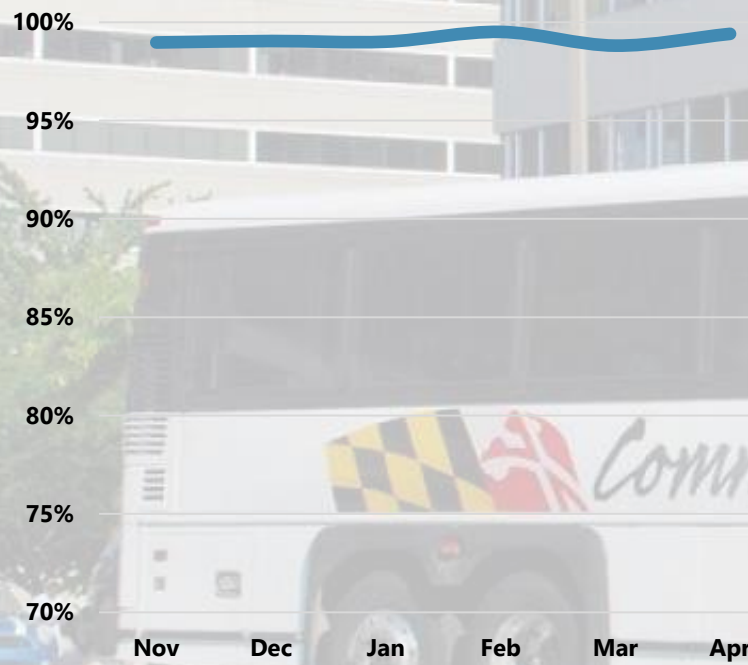


Real-Time Availability

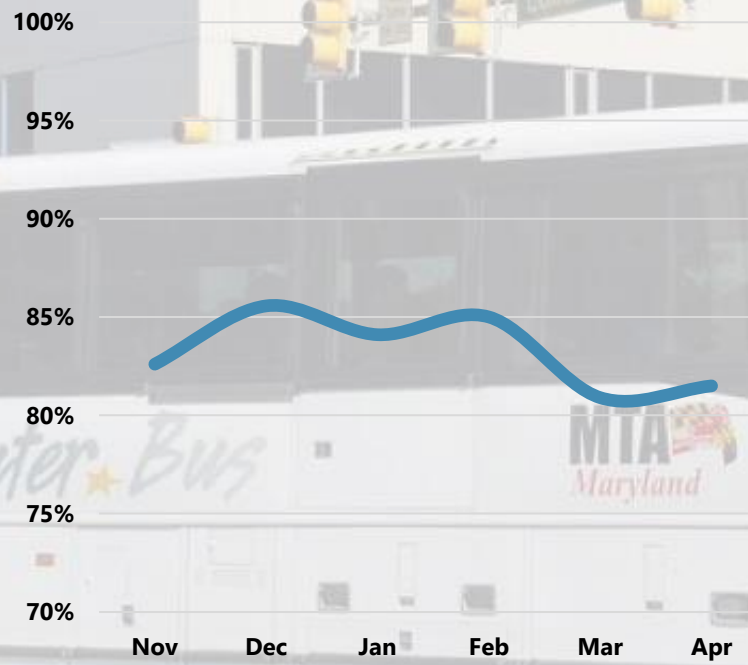


Commuter Bus

Service Delivery



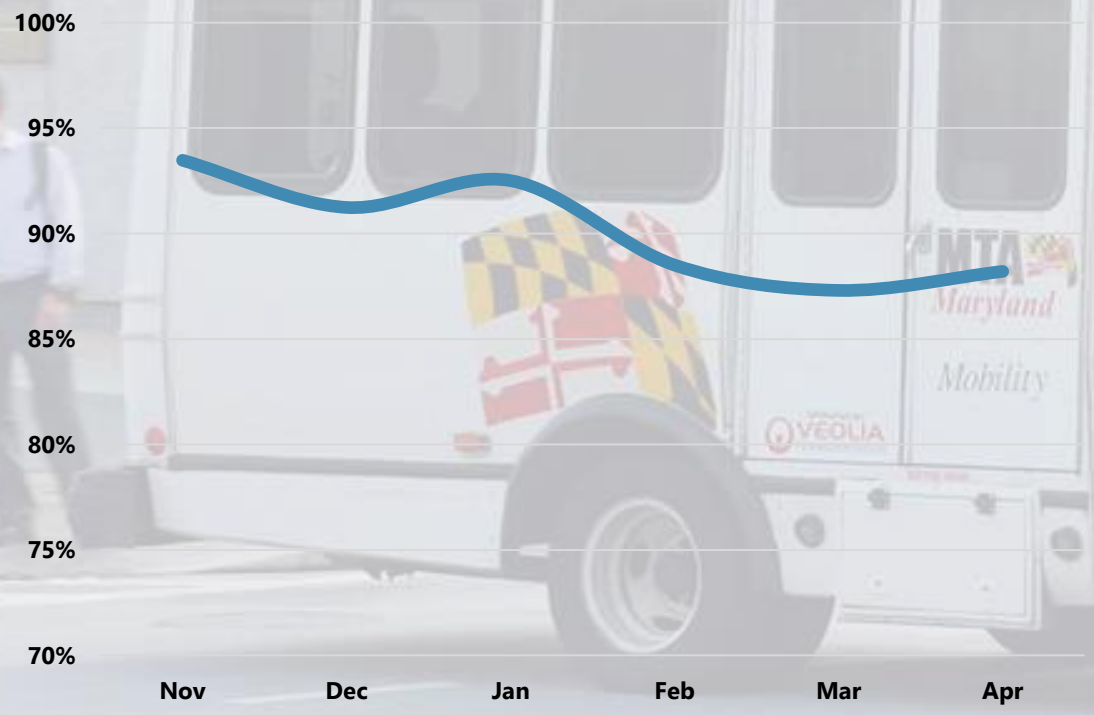
On-Time Performance



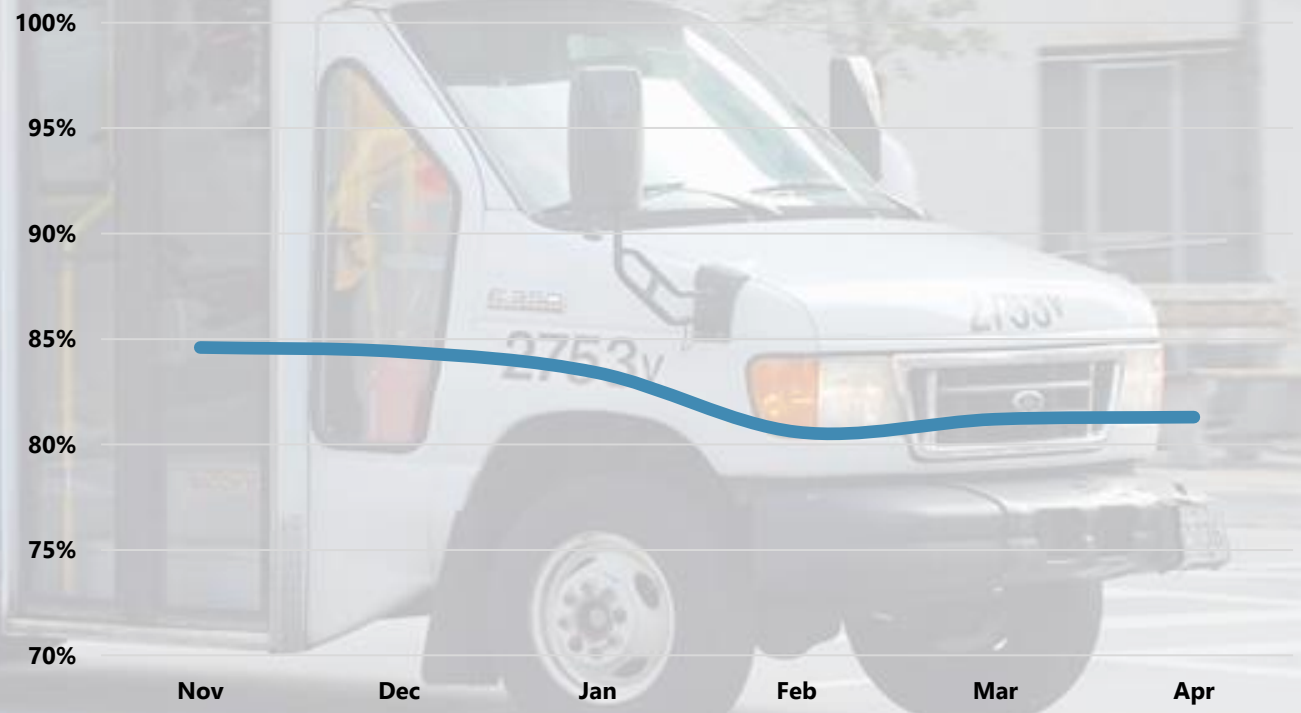
Real-Time Availability

Mobility

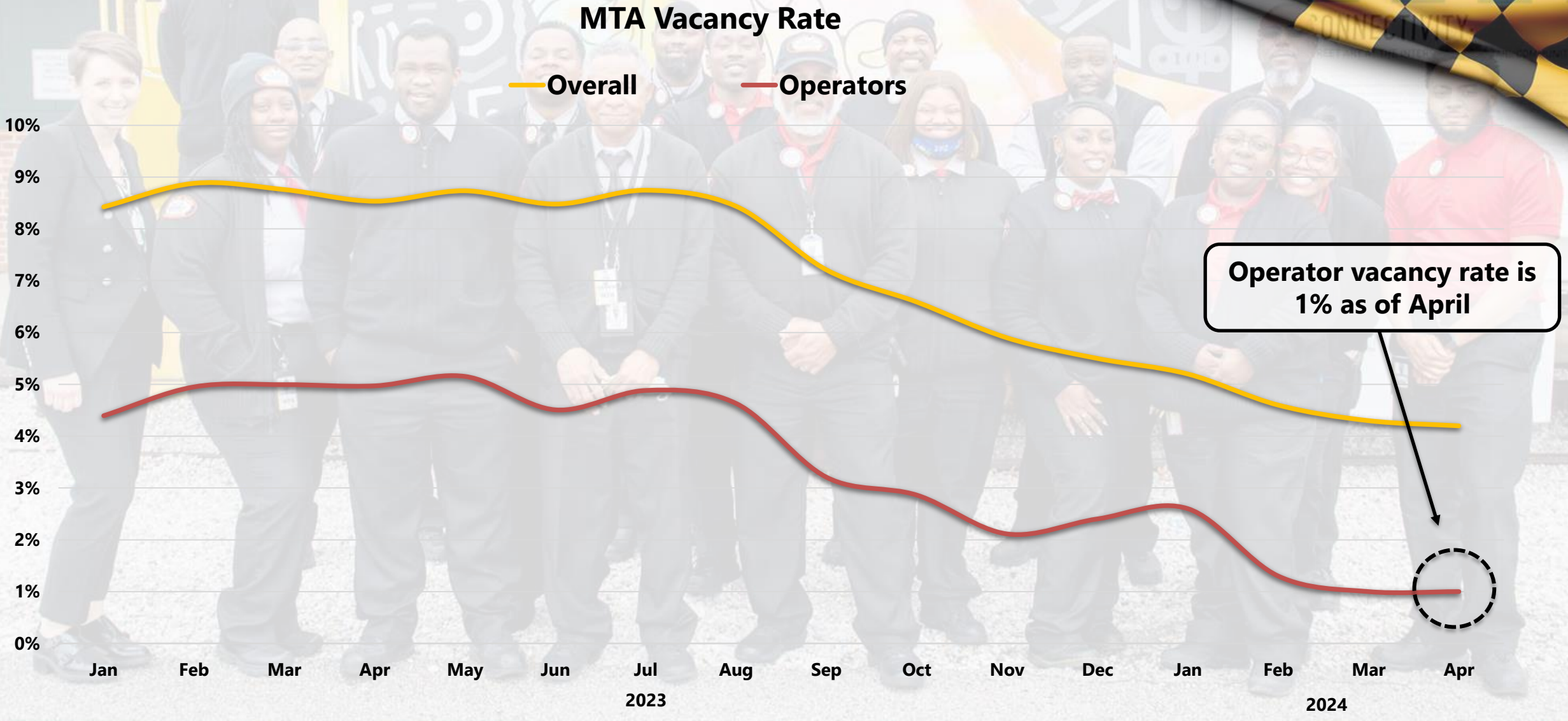
On-Time Performance



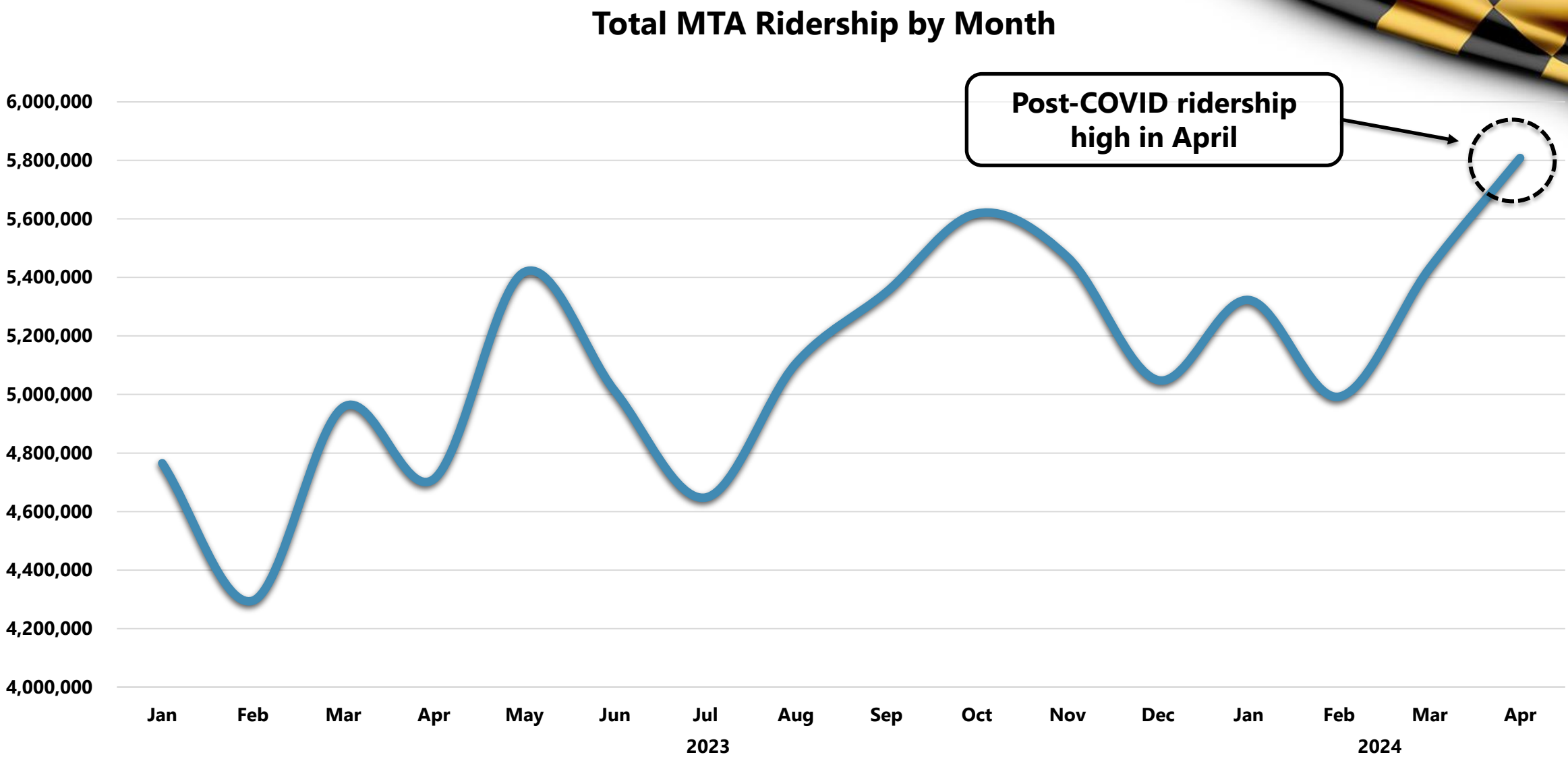
Fixed-Route Equivalency



Hiring


MTA Vacancy Rate
Overall
Operators
10%
9%
8%
7%
6%
5%
4%
3%
2%
1%
0%
Jan
Feb
Mar
Apr
May
Jun
Jul
Aug
Sep
Oct
Nov
Dec
Jan
Feb
Mar
Apr
2023
2024
Operator vacancy rate is 1% as of April

Ridership


Total MTA Ridership by Month
Post-COVID ridership high in April
6,000,000
5,800,000
5,600,000
5,400,000
5,200,000
5,000,000
4,800,000
4,600,000
4,400,000
4,200,000
4,000,000
Jan
Feb
Mar
Apr
May
Jun
Jul
Aug
Sep
Oct
Nov
Dec
Jan
Feb
Mar
Apr
2023
2024