



Language Assistance and Limited English Proficiency

Update of 2019 Plan

June 27, 2023



Why a Language Assistance Program?

- **Federal law: Title VI of the Civil Rights Act of 1964 - National Origin Discrimination Against Persons with Limited English Proficiency, and (Presidential) Executive Order 13166.**
- **What is LEP? Limited English Proficiency (LEP) is a term used to describe individuals whose primary language is not English and are not proficient in the English language**

Determining the Need

As a recipient of federal funding, the Baltimore Regional Transportation Board must take reasonable steps to ensure meaningful access to the information and services it provides. In determining "reasonable steps" there are four factors to be considered:

1. The number and proportion of LEP persons in the eligible service area;
2. The frequency with which LEP persons come in contact with the program;
3. The importance of the service provided by the program; and
4. The resources available to the recipient.

Response to Four-Factor Analysis

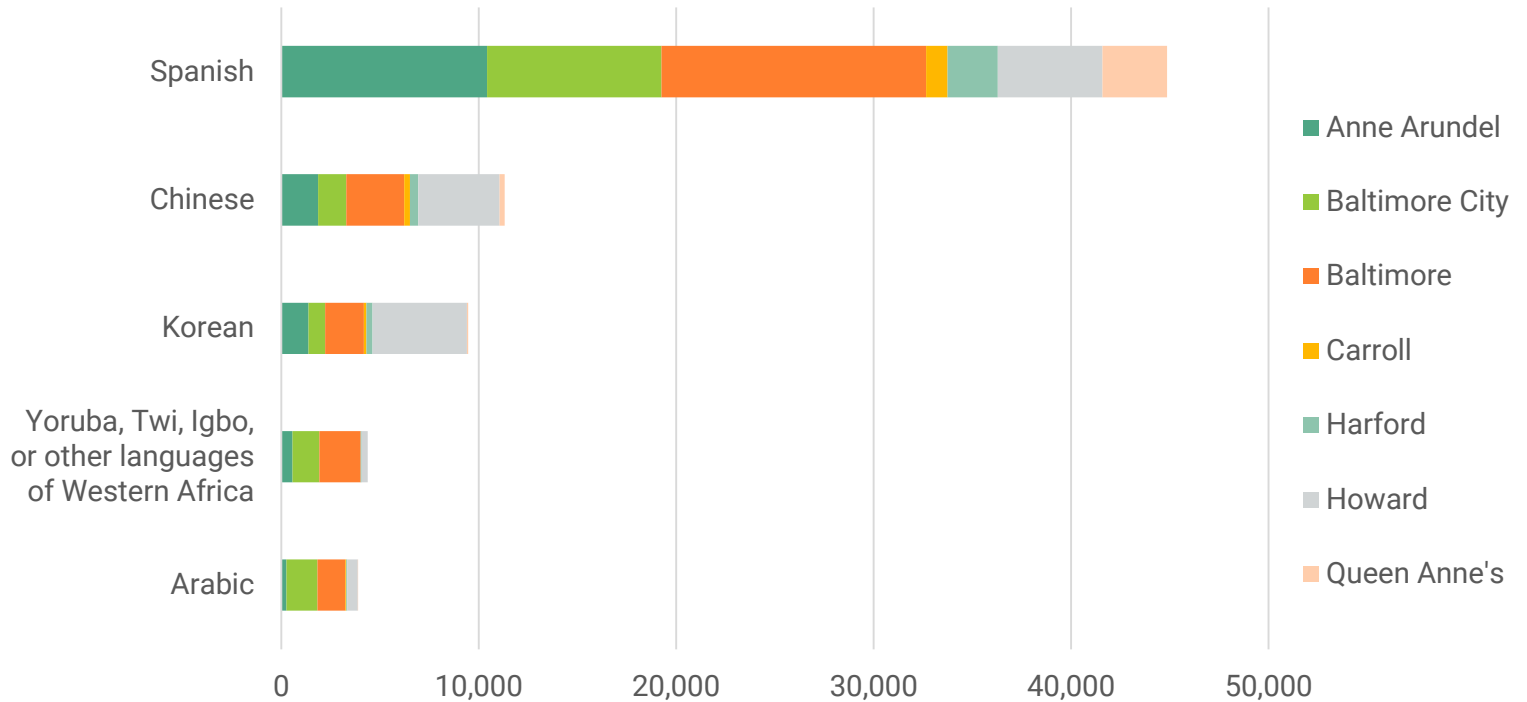
Based on the current low levels of residents with LEP in the Baltimore region and their limited interaction with the BRTB, full translation of all BRTB Plans and Programs is not required at this time.

However, in order to engage the diverse population in the region, the BRTB is committed to providing appropriate language assistance to the LEP population. Key actions are outlined in the Plan.

Materials and Services

- **Written Language Services (Translation)**
- **Oral Language Services (Interpretation)**
- **Staff Training in Providing Assistance**
- **Providing Notice to LEP Persons**
- **Monitoring & Updating the Plan**

Five Most Common Languages used at Home for Ages 5 and Over who Speak English Less Than “Very Well”



Top 5 Languages for Each Jurisdiction

Anne Arundel Co: *Spanish, Chinese, Korean, Tagalog, Gujarati*

Baltimore City: *Spanish, Chinese, Yoruba+, Arabic, French*

Baltimore Co: *Spanish, Chinese, Yoruba+, Russian, Nepali+*

Carroll Co: *Spanish, Chinese, Korean, Urdu, Ilocano+*

Harford Co: *Spanish, Chinese, Korean, Vietnamese, Tagalog*

Howard Co: *Spanish, Chinese, Korean, Other Asian, Telugu*

Queen Anne's Co: *Spanish, Chinese, Korean, Portuguese, Haitian*

Region: *Spanish (1.61%), Chinese (0.41%), Korean (0.34%), Yoruba+ (0.16%), Arabic (0.14%)*

For More Information

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